

**What has been the impact of the tablet lending program on use of the eBooks offered by the library? If it has led to an increased use of these resources, by how much? Has it affected the use of other library materials?**

- 1) Nominal increase in e-book usage. No effect on other materials.
- 2) Slight increase, but given that devices need to be registered to a specific user, it's hard to sync this with our OverDrive e-lending program. The biggest impact is when patrons use our tablets to learn what they like best, then go out and buy their own, which we can then help them download eBooks with.
- 3) zero impact
- 4) N/A
- 5) It has substituted for the lending of some video content. We can get movies for the iPad instantly, so that's very popular, compared to waiting to receive DVDs in the mail. Also, working in the Middle East, DVDs will sometimes get seized from the mail by government censors. iTunes video content circumvents the censors.
- 6) We have not seen an increase in eBooks through lending programs.
- 7) Hasn't had an impact.
- 8) It has not shown to increase the library's other resources.
- 9) I don't believe our tablet program has increased eBook use. However, our tablets are not directly marketed for these purposes and thus it has not effected book or periodical use.
- 10) There has been minimal impact. Not many people are borrowing the iPads.
- 11) None
- 12) it has not had any impact on eBooks. Our lending program at this time is limited for in-library use only
- 13) The Kindles have increased availability of eBooks. Our circulation generally is down perhaps because many patrons now have their own electronic readers.
- 14) No impact so far
- 15) None--- as most e-books purchased for this library cannot be used on an iPad -- due to the subject material.
- 16) Unknown as we have no way of tracking what the iPads are used for by our patrons, and our eBook usage statistics don't differentiate tablet vs. PC access
- 17) It is difficult. Medical eBooks are different than public or academic. Many medical eBook publishers will not allow their eBooks to be downloaded to a device. It's like the publishers are stuck in 2005 with eBooks only viewable on the web in HTML or PDF form behind IP address or login ID usage paywalls. Because our library mission is to help our patrons provide the best possible care and research to hospital patients, we are trying to determine if our lending program impacts our patrons and how they treat patients while using the device, NOT how they are using our library resources.
- 18) None - most of our eBooks are NOT downloadable.
- 19) Has likely contributed to continuing increases in use of eBooks. Use of ematerials has definitely contributed to decline in use of physical materials.
- 20) No effect
- 21) no impact
- 22) No impact on e-books or other library materials
- 23) No
- 24) No effect. We only let children use learning pads in house, not for check out.
- 25) we're on the way studying these impacts
- 26) Unknown, but my guess would be minimal.

- 27) Unsure at this point.
- 28) Unfortunately, I do not have any information immediately available about this topic.
- 29) no
- 30) No impact that we can detect
- 31) Nope I didn't see any affection.
- 32) Have not tracked this yet
- 33) No effect
- 34) We don't have access to eBooks since the iPads don't have internet access (our iPads are loaned in-house only)
- 35) n/a as of yet. However, we are seeing increases in BOTH eBook lending on personal devices and physical checkouts of books.
- 36) The impact has been minimal because the lending program is restricted to selected graduate education classes.

**CHAPTER 5: RETURNS POLICIES, THEFT & NEGLIGENCE****Table 9.1 Has the library lost any tablets to theft or negligence?**

	No Answer	Yes	No
Entire sample	14,29%	28,57%	57,14%

**Table 9.2 Has the library lost any tablets to theft or negligence?  
Broken out by type of library**

Type of Library	No Answer	Yes	No
Public Library	18,18%	18,18%	63,64%
Private College Library	25,00%	25,00%	50,00%
Public College Library	11,11%	38,89%	50,00%
Special Library	0,00%	20,00%	80,00%

**Table 9.3 Has the library lost any tablets to theft or negligence?  
Broken out by Number of Employees**

Number of Employees	No Answer	Yes	No
Less than 6	33,33%	8,33%	58,33%
6-12	22,22%	44,44%	33,33%
13-24	0,00%	44,44%	55,56%
More than 25	0,00%	25,00%	75,00%

**Table 9.4 Has the library lost any tablets to theft or negligence?  
Broken out by libraries with current tablet lending and those planning it for the near future**

Does your library lend out tablet computers to library patrons?	No Answer	Yes	No
Yes	0,00%	36,36%	63,64%
No	66,67%	0,00%	33,33%

**Table 9.5 Has the library lost any tablets to theft or negligence?  
Broken out by Library Total Stock of Tablets for Loan**

Library Total Stock of Tablets for Loan	No Answer	Yes	No
Less than 5	12,50%	25,00%	62,50%
5-9	15,38%	0,00%	84,62%
10-18	10,00%	60,00%	30,00%
More than 19	18,18%	36,36%	45,45%